

EPI™ Suite 6.3

RELEASE NOTES

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1. Installing EPI Suite 6.x

1.1 Please install the EPI Suite software first then connect the hardware key after the software install has completed. For XP, you will be prompted during the install that the cusb.sys driver has not been Windows logo certified, select 'continue anyway' (this is applicable to the USB hardware key only).

1.2 If you have an EPI Suite 6.x Eval (trial) version, you should uninstall it first before installing the Release (Full) version.

1.3 This setup does not install an Access 2002 Runtime for use with GuardTool Reports. If you require use of GuardTool Reports then you can obtain the Access 2002 Runtime from the Microsoft web site. If you already have a full version of Access 2002 installed, GuardTool Reports should function with that version.

1.4 The sample databases provided with this product have not been localized.

2. GuardCard

2.1 Database qualifiers (database name, database user) are applicable for all tables. Some clients may not be able to integrate EPI Suite 6.x with a third-party application by sharing tables if the other tables require a different qualifier (i.e. standard is DB1.USR1 and to access person table it is DB2.USR2)

2.2 Short names in databases are not supported. This is a limitation of the SDK in that databases that have really short names (8 characters) are not supported.

2.3 Shorter names not supported. Same limitation as 2.2 but it references databases that don't have long enough names, such as DB2 that has 18 characters. The longest field name in EPISDK is about 25 characters.

2.4 The AMC7x2 External Encoder needs to be setup with Reader Reset Response Mode Protocol 1 and the Custom Data Mode set to Mode 1. Using the supplied configuration program can do this.

2.5 EPI Suite 6.x does not currently provide support for the external encoders that were supported in EPI Suite 4.0. Please contact support for additional information on this matter or check our Technical Support Web site at:

www.episuite.com/support

3. EPIDesigner

See Item 10 - "Known Issues with this Release".

4. GuardTool Updater

4.1 Selected members of the Settings section of the INI files are copied to the registry. When Update Configuration File is selected, the copied members are:

AddCardForNewPerson

InputFont

InputFontSize

BatchExportDirectory

NotifyNoRecords

ErrorLog

PreviewPages

4.2 When both options (Configuration and Update) are selected, these items are copied from the INI file to the output database:

The person and card views definitions

The user defined queries

DefaultCardFormat

Note: Both the Configuration and Update options should be done at the same time.

4.3 When converting an Oracle database using the GuardTool Updater, the application will not work properly if the foreign key between table GA_BLOB and GA_IMAGEINFO is not called CFK_BLOB_Blob_Image_ID. You can drop that foreign key manually before the update process and ignore the SQL error when running GuardTool Updater.

4.4 We do not recommend using an ODBC MS Access driver to update an Access database. The results may be incorrect. Use the Access (Jet) database option to update an Access database.

4.5 There is no equivalent EPI Suite 4.0 INI entry for "DSN=;" in EPI Suite 6.x. A workaround is to setup several shortcut items with the database connection information included in the shortcut "/database=" command line parameter.

5. GuardTool Importer

5.1 Do not import a text file using the ODBC driver; use the JET source option.

5.2 Importing from Excel 3, 4, 5 and 97 using a JET source may yield a "Failed to execute the database query...Error 3131". You must define an area for the data by naming a cell or range of cells. In Excel, select the cell or range of cells that you want to Name (or define). Select Insert > Name > Define. In the Define Name dialog, type the name for the cells. Click on Add. In GuardTool Importer, you will need to select the "Name" (that you defined in Excel) in the "Person Table Setup" list.

5.3 When importing from Excel 3 or 4 using ODBC as the source, you must select either Excel 5/7 or 97-2000 from the "versions" list in the MS ODBC Excel setup dialog box. Otherwise, the list in the "Person Table setup" dialog will be populated with the worksheets, but nothing will be transferred in the "Source Person Field" setup dialog box no matter what you select. This problem does not occur with Excel 3/4 using the JET source selection.

6. GuardTool Reports

6.1 GuardTool Reports does not provide support for the Save as/export, Page setup, Send and Zoom options within Access 97 Runtime.

7. GuardTool DB Utility

8. GuardView

GuardView is no longer provided with EPI Suite 5.x or EPI Suite 6.x.

9. Database drivers and schemas

9.1 The certified ODBC driver for Oracle 9i is version 9.02.04.00. The certified ODBC driver for Microsoft is SQL Server 2000 is 2000.81.9031.38.

Updated EPI Suite 6.x database schemas will be available on our Web site at:
www.episuite.com/support

10. Known Issues with this Release

DCS-81 - The following bar code symbologies were not tested with this release as a bar code reader was not available:

1D: Code 93, Ext Code 93, MSI Plessey, UPCE1 6digits, Postnet 2D: Code 49, Code 16K Auto-A,B,C

DCS-1684 EPI Suite 5.x and 6.x can co-exist on the same PC. Note however that if you install (or re-install) EPI Suite 5.x after EPI Suite 6.x has been installed, there is a license problem that causes EPI Suite 6.x to fail. Simply run the Repair for 6.x and both versions will be operational again.

DCS-1747 In some rare cases it may not be possible to use the EPI Suite USB hardware key for 98SE or NT 4.0. A parallel key will be provided in such cases.

DCS-1785 In some cases during the install, a Files In Use dialog may appear listing some applications that require closing before proceeding with the install. Select Ignore and the install will continue successfully. You may be required to reboot the PC after the install has finished. If you select Exit the installation will terminate and you will need to re-launch the installation again.

DCS-1845 In some cases during the install on NT 4, an error message similar to '...cannot register module msrclr40.dll...' may appear. This does not seem to have any affect on the GuardTool Reports application.

DCS-1851 In some cases where a PC has an EPI Builder 6.1.010 app installed AND EPI Suite 6.x is installed afterwards, if the EPI Builder 6.1.010 app is uninstalled, EPI Suite 6.0 may cease to function. Running Repair for EPI Suite 6.x will restore the functionality.

DCS-1861 In some rare cases if you have installed EPI Suite 6.x and installed a 3rd party application that was created using our EPI Builder 6.1.010 SDK, it may overwrite some EPI Builder 6.2 files. Simply run Repair for EPI Suite 6.x from Add/Remove in Control Panel and the EPI Builder 6.2 files will be restored. This problem will be addressed shortly.

11. Uninstalling EPI Suite 6.x

12. Other

12.1 The signature pad Penware MP100 that used the (outdated) Inforite driver is not supported with EPI Suite 6.x.

12.2 You may receive a 'help topic not available' message in some cases. The topics are available but the link to those topics are broken. This will be fixed in a subsequent version.

For some applications you may get a 'cannot find xxxx.hlp' file. If you get an EPIDesigner.hlp, EPIBuilder.hlp or EPICore.hlp cannot be found message, browse to the default location C:\Program Files\ImageWare Systems\EPI SUITE\6\EN or C:\Program Files\ImageWare Systems\EPI BUILDER\6\EN to locate the file. The help system should function normally after this.

12.3 Please note that Arabic is not currently supported with this version on NT 4.0.